

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Additional Estimates Hearings February 2016**  
**Communications Portfolio**  
**nbn**

**Question No: 137**

**nbn**

**Hansard Ref: Written, 22/02/2016**

**Topic: HFC premises - ready for service**

**Senator Urquhart, Anne asked:**

NBN's Corporate Plan 2016 says 10,000 HFC premises will be ready for service on by 30 June 2016.

- (a) Are these 10,000 premises HFC trial footprints only (i.e. 9,886 in Redcliffe, 790 in Emu Plains and 500 in Merrimac, totalling some 11,176 premises)?
- (b) Is NBN Co installing co-ax lead ins in these footprints?
- (c) How many co-ax lead ins will NBN Co install in the HFC footprint, in total to 2020?
- (d) Will NBN Co's HFC customer pilot in Redcliffe be finished by end-March as planned?
- (e) Will NBN Co be charging trial customers?
- (f) Will NBN Co need its HFC product set (i.e. its HFC commercial launch to happen) before it can start start charging for services on the HFC?

**Answer:**

- (a) Hybrid Fibre-Coaxial (HFC) premises to be ready for service by 30 June 2016 will be located in the Redcliffe area only.
- (b) Yes.
- (c) Due to uncertainty in future design outcomes nbn cannot reliably estimate the total volume of new lead-ins to be built in the HFC footprint.
- (d) Yes. nbn finished the customer pilot on 23 February 2016 after notification to customers.
- (e) There will be no charge to trial end users or retail service providers (RSPs) prior to launch.
- (f) Yes. nbn intends to charge RSPs for services once nbn have a product set and other appropriate operational capabilities.